Product User Guide

N3 Voice Services - Hosted Voice Service

Analogue Terminal Adapter (ATA) 187

The following supplementary features are available for the ATA 187:-

Supplementary Feature	Instructions and Feature Codes
Call Forward All	Key #72(telephone number)#
Call Forward Busy	Configure using Self-Serve
Call Forward Cancel	Key #73
Call Forward No Answer	Configure using Self-Serve
Call Forward to Voicemail	Use one of these three options:- Configure using Self-Serve Key #72✳0# Key #72815710000#
Call Hold / Call Resume	Hook flash to hold Hook flash again to resume
Call Transfer Blind	Hook flash Dial telephone number Wait for one ring and hang up to connect
Call Transfer Consultative	Hook flash Dial telephone number Consult with called party and hang up to connect
Call Pickup Group	Key ✳✳4 Key Group ID followed by #
Call Pickup	Key ✳✳3
Ad-hoc Conference (3 party)	Hook flash Dial number Connect to called party Hook flash again to start conference
Redial	Key ✳#
Speed Dial	Key ✳1 to ✳9 NB - Configure the speed dials using Self-Serve
Call Waiting	Hook flash to answer the call waiting call
Call to Voicemail	Key ✳0

Hook flash –
The switchhook is the device that senses whether the handset is in its cradle.
A hook flash is a short press and release of the switchhook.